

PROJECT Coffee subscription store (Shopify), built by a partner studio	SCOPE Browse, cart, checkout, subscriptions, account, forms, analytics	ENVIRONMENTS Staging · Chrome, Safari, Firefox on desktop · Pixel 8, Android 15, Chrome · 375px and 768px
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SUMMARY

2 HIGH	3 MEDIUM	2 LOW	Overall good quality. Two issues need immediate attention: LH-01 and LH-02 can each lose orders or leads. The remaining issues can be addressed after release if necessary. One retest round is included once fixes are in.
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ISSUES FOUND

ID	SEVERITY	ISSUE	FOUND ON
LH-01	High	Applying a discount code removes free shipping (written up below)	All
LH-02	High	Wholesale enquiry form says "Thanks!" but no email reaches the shop inbox	All
LH-03	Medium	Mobile menu opens behind the sticky promo bar; its top links can't be tapped	Android, 375px
LH-04	Medium	Changing quantity resets Grind to "Whole bean", so the wrong grind is added	All
LH-05	Medium	The add_to_cart analytics event fires twice per click, doubling reported adds	All
LH-06	Low	Footer link "Shipping policy" returns a 404 page	All
LH-07	Low	Newsletter button label wraps and overflows its border at 1280px	Safari desktop

Checked, no issues: sign-up, log-in and password reset · cart edits · test-mode payment · subscription pause and cancel · 404 page · page titles and social previews.

HOW EACH ISSUE IS WRITTEN UP

High	LH-01 · Checkout
Checkout: applying a discount code removes free shipping	
Environment	Staging · Pixel 8, Android 15, Chrome. Also reproduced on Chrome desktop.
Steps	1. Add \$105 of items to the cart. 2. Go to checkout. Shipping shows "Free". 3. Apply the code WELCOME10.
Expected	10% off (\$94.50) with free shipping kept. The store's policy is free shipping on orders over \$100 before discounts.
Actual	\$12.95 shipping is added, because the threshold is checked against the discounted subtotal.
Impact	Customers see the total go up after using a discount code, and abandon the cart.
Evidence	Screen recording and console log attached